



May 1, 2021

What rides will NR schedule?

The Essential Ride restriction will be lifted and rides requests will be accepted for all destinations effective May 1, 2021

What safety procedures should drivers follow when taking a client?

- Face Masks must be worn by clients and drivers despite vaccination status
- Clients should sit in back seat of cars if physically able to create distancing
- Driver is encouraged to have windows opened or cracked, weather permitting
- Driver should use hand sanitizer after handling any equipment such as walkers and rollators

How is NR office staff and RC's communicating with clients?

- Clients will be informed that they need a mask and will be asked to sit in back seat of car
- Clients will be informed that if they are bringing a second passenger, that they have checked with the provider to confirm that the second passenger is approved and is able to go in the office with them
- NR will reiterate to clients that if they have a fever or have a household member that has been exposed, that NR will cancel the ride

Will Neighbor Ride continue Food Delivery rides?

- Food delivery rides will continue for the foreseeable future.
- Please always check notes field for delivery details
- Food Bank rides involve considerable # of bags/boxes. Please take this into consideration when accepting these rides
- Office staff will confirm rides, drivers should call client when leaving pick up location