

The Rider

Neighbor Ride is Driving Our Community



Neighbor Ride is supporting older adults and others in our community as the pandemic continues to impact our lives. While some of our volunteer drivers are providing rides for medical appointments, shopping, and essential needs, others are delivering food to the most vulnerable in our community in coordination with the Howard County Food Bank, the Howard County Office on Aging & Independence, and

the S.A.F.E. Food Pantry. Still others are delivering durable medical equipment to those in need on behalf of The Loan Closet.

With the Covid-19 vaccine roll-out now underway, Neighbor Ride is also partnering with the Howard County Health Department and additional providers to ensure that older adults are able to access the shots as they become available. Volunteer Ride Coordinators are proactively reaching out to Neighbor Ride clients to make sure that they are aware of and able to navigate the registration process; and our Drivers have made themselves available to provide transportation to vaccination clinics when clients get scheduled.



Note: Please be sure to give us a call ASAP when you get your vaccination appointment so that we can schedule your ride. We are in this together and are looking forward to the brighter days ahead that the distribution of vaccines will bring.

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We're on the Web!
www.neighborride.org

- [Learn More About Volunteering](#)
- [Donate Online](#)
- [Download Registration Packets and Information](#)
- [Request a Ride](#)
- [Make a Deposit into a Passenger Account](#)
- [Read about Neighbor Ride News and Upcoming Event](#)

Handy Contacts

Neighbor Ride

410-884-RIDE (7433)
www.neighborride.org

Loan Closet /410-313-0363

Howard County Office on Aging & Independence MD Access Point (MAP)
410-313-1234

Howard County Food Bank
410-313-6185

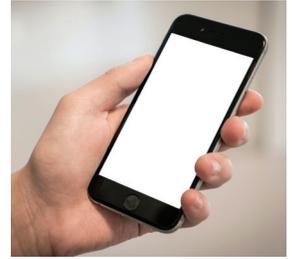
Pro Bono Counseling Project WARM Line /443-608-9182

Updates and Information

When to Use the Emergency Line

Please leave a message on the Emergency Line when the Neighbor Ride office is closed if:

- You need to cancel a ride scheduled to take place within the next 12 hours
- You were not contacted by your driver the night before your ride or two different drivers contact you regarding the same ride (Please remember to check your answering machine before calling.)
- Your driver has not arrived at the scheduled time/place



We recently upgraded our voicemail system. If you call during regular business hours, please **Press 1** to speak with a Ride Coordinator. If you call **after** our regular business hours **Press 1** for the Emergency Line or **Press 2** to leave a message in Neighbor Ride's General mailbox.

OFFICE HOURS: Monday–Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. – 1p.m.

Neighbor Ride Rate Schedule

Fees are determined by the one-way distance, per Google Maps, between the pick-up location and destination. **If your income is limited, however, you may be eligible for subsidized rides. Please call the Neighbor Ride office for more information or to request an application.**

One-Way Mileage	Roundtrip Fee
Under 3 miles	\$8.00
3 – 4.99 miles	\$10.00
5 – 6.99 miles	\$12.00
7 – 9.99 miles	\$16.00
10 – 14.99 miles	\$22.00
15 – 19.99 miles	\$28.00
20 – 35 miles	\$36.00

Requesting Rides (Allow 3 business days when you schedule a ride.)

Call 410-884-7433 or visit portal.neighborride.org and click on Request a Ride.

OFFICE HOURS:
Monday–Friday 9 a.m. to 2 p.m.
Saturday 10 a.m. – 1p.m.

Request Day	First Available Ride Day
Monday	Friday
Tuesday	Saturday
Wednesday	Sunday or Monday
Thursday	Tuesday
Friday	Wednesday
Saturday	Thursday

Remember: If you have email and access to a computer we have a portal that you are invited to use. Through the portal, you or a family member can submit ride requests, view your rides and account balance, and make payments. Please email volunteer@neighborride.org for login information and instructions.

Volunteering is a Family Affair

Determined to stay active and involved after retiring, JoAnne and Charles reached out to the Volunteer Center Serving Howard County to see how they could make a difference in our community. Lucky for us, the Center pointed them to Neighbor Ride! JoAnne joined our volunteer team in March of 2010 – first as a Ride Coordinator and later becoming a Driver too. Charles joined his wife as a volunteer Driver in May of 2011 and together they have coordinated and provided nearly 2,000 rides for the older adults we serve.



COVID hasn't slowed them down. JoAnne has made several hundred client check-in calls since the early days of the pandemic; and both are also now delivering food to the most vulnerable in our community through Neighbor Ride's partnerships with the Howard County Office on Aging & Independence, the Howard County Food Bank, and the S.A.F.E. Food Pantry. Their grandsons have gotten involved too. With 14 year old Connor and 12 year old Adam riding along, the Elms family has delivered over 2,000 meals and bags of food!

As Boy Scouts, Connor and Adam are putting their volunteer hours towards achieving Life Scout Rank and Second Class Rank respectively. In addition to lending a hand with food deliveries, both boys also help their grandmother with Neighbor Ride's large mailing projects, like this newsletter which goes out to over 800 households.

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Your Help Needed with a Volunteer Appreciation Surprise

April is Volunteer Appreciation Month, and we want to surprise our volunteers with a flood of notes from all the passengers they so lovingly serve. Please take a moment to write a few words of gratitude on the enclosed postcard, and then pop it in the mail to Neighbor Ride by March 26th. We will share your comments with our volunteers throughout the month of April – making sure they know just how special we all think they are!

Thank You to the New Sponsor of Our Volunteer Program!



B | W | F | A

Baltimore-Washington

FINANCIAL ADVISORS

Get in on the Fun!

We have lots of exciting ways to support Neighbor Ride planned for spring 2021. Be sure to check them out and join in the fun!

- **Pot O' Gold 50/50 Raffle:** Feeling the luck of the Irish? Purchase your Pot O' Gold raffle tickets (\$10 each or 3 for \$25) at www.neighborride.org/raffle. The winning raffle ticket will be drawn on St. Patrick's Day (3/17), and the winner will receive 50% of the funds raised!



This Irish Luck Opportunity is Sponsored by:



BOB LUCIDO TEAM
OF KELLER WILLIAMS INTEGRITY

- **Virtual Win-Local BINGO Fundraiser**
(Saturday, May 1st): Watch our website at www.neighborride.org for details on how you can register to play and win prizes and gift certificates from local restaurants, crafters, and stores!

Gift of Transportation

Are your kids and grandkids looking for Mother's Day or Father's Day suggestions? Consider telling them that you'd like the "Gift of Transportation". To make a contribution to your passenger account, they should simply:

1. Send a check to Neighbor Ride at 5570 Sterrett Place, Suite 102 - Columbia, MD 21044
2. Include your name and "Gift of Transportation" on the memo line so that we can send you an acknowledgment of the special gift.



Join Us in Thanking Our FY2021 Corporate Donors and Grant Funders:

Donors

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Bob Lucido Team
Boscov's Department Store
The Caplan Group
Dynamed Solutions
Giant Food
Howard County Association of Realtors
James Ferry Photography
Maryland Oncology Hematology
Maryland Primary Care Physicians, LLC
Maryland Spine & Sports Medicine
McCormick & Company
Swann Insurance, LLC
The Vertical Connection Carpet One
Warren Letsch Consulting, Inc.

Grant Funders

L. Earl & Mary T. Armiger Foundation Fund
Breedon Family Fund
Chamberlain Family Fund
Community Foundation of Howard County
Community Foundation of Howard County Youth in Philanthropy
Howard County Community Service Partnership
Howard County Rise to the Challenge
ITN America
Bach & Bob Jeffrey Family Fund
Maryland Transit Administration
National Lutheran Communities & Services
Schulte Family Fund
SECU MD Foundation
Tower Cares Foundation
Trudel Family Fund