

The Rider

Leftover Gift Cards Cluttering Your Wallet?

Good news! Neighbor Ride has partnered with Gift Card Giving, LLC and now accepts gift card donations. Simply mail your unwanted store credits and gift cards (new or even partially used) to Neighbor Ride and we'll turn them into funds to support our volunteer-driven transportation program. Contact Colleen at (410) 884-7433 or community@neighborride.org for more information.



SAVE THE DATE!

Neighbor Ride's 2nd Annual Basket Bingo Saturday, May 14th

FOP Lodge #69 (near Old Ellicott City)
2832 Nine Mile Circle – Catonsville, MD 21228
Doors Open at 6pm / Play Begins at 7pm

Tickets: \$20 in advance / \$25 at the door
Purchase online at www.neighborride.org
or via check, sent to Neighbor Ride at:
5570 Sterrett Place, Suite 102
Columbia, MD 21044

Volume 8, Issue 1
Winter 2016

We're on the Web! www.neighborride.org

- Learn More About Volunteering
- Donate Online
- Download Registration Packets and Information
- Request a Ride
- Make a Deposit into a Passenger Account
- Read about Neighbor Ride News and Upcoming Events

Handy Contacts

Neighbor Ride
410-884-RIDE (7433)
neighborride.org

**The Volunteer Center
Serving Howard County**
410-715-3172
volunteerhoward.org

MD Access Point (MAP)
410-313-5980
marylandaccesspoint.info

**Medical Assistance/Health-
Choice Transportation
Program/1-877-312-6571**

Policy Updates and Reminders

When to Use the Emergency Line

Please leave a message on the Emergency Line when the Neighbor Ride office is closed if:

- You need to cancel a ride scheduled to take place within the next 12 hours
- You were not contacted by your driver the night before your ride or two different drivers contact you regarding the same ride (Please remember to check your answering machine before calling)
- Your driver has not arrived at the scheduled time/place

Please do not leave messages that can be handled the next business day in the Emergency voice-mail box. Non-emergency, after-hours calls may be left in Neighbor Ride's general voicemail box.

OFFICE HOURS: Monday–Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. – 1 p.m.

A Gift That Keeps You on the Go...

Next time someone asks what you would like for Mother's Day, Father's Day, a birthday or other celebration, suggest that they give you the "gift of transportation." Friends and family members can add to your passenger account by going to www.neighborride.org and clicking on "Passengers," then on "Make a Payment;" or, by sending a check to Neighbor Ride at 5570 Sterrett Place, Suite 102 – Columbia, MD 21044. For check payments, please be sure they write "for account of Passenger's Name" on the memo line. Contact Patrice at 410-884-7433 or volunteer@neighborride.org for additional information.

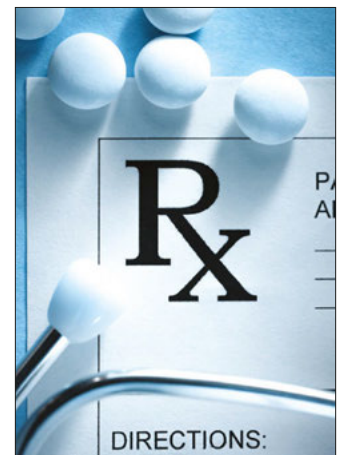


Rebuilding Together Howard County

Rebuilding Together is the leading national volunteer organization that, in partnership with the community, rehabilitates the houses of low-income homeowners, particularly the elderly and/or disabled, so that they may continue to live in warmth, safety, and independence. Work is completed at no cost to recipients. Rebuilding Together Howard County is the local chapter of the national organization with over 1,000 volunteers who rehabilitate approximately 30 to 35 houses each year. If you are, or know someone who may be eligible, please visit www.rebuildingtogetherhowardcounty.org or call (410) 381-3338 to learn more and obtain an application.

Do You Carry a Medication List?

The American Society of Health System Pharmacists recommends that people always carry an updated list of their prescription and over-the-counter medications, vitamins, and herbal products. The list should include the name and dosages of the medications, as well as what conditions the medications treat and any of the patient's known allergies. Carrying such a medication list can provide emergency medical personnel with lifesaving information and help prevent medication related errors, such as improper dosing, duplicating medications, and harmful drug interactions and side effects. To complete and download your own medication list, visit: http://www.safemedication.com/safemed/MyMedicineList/MyMedicineList_1.aspx



Requesting Rides



- Call 410-884-7433

OR



- Visit www.neighborride.org, click on “Passengers,” and then “Request a Ride” and fill out our online ride request form.

Request Day

First Available Ride Day

Monday	Friday
Tuesday	Saturday
Wednesday	Sunday or Monday
Thursday	Tuesday
Friday	Wednesday
Saturday	Thursday

OFFICE HOURS: Monday–Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. – 1 p.m.

For example, if you need a ride on Friday, you must contact Neighbor Ride on Monday, before 2:00 p.m., to schedule. Phone or website requests made after 2:00 p.m. are not accepted until the following business day. When scheduling rides, passengers must provide the pick-up and appointment times, number and names of additional passengers, destination address and telephone number, and return trip time. For medical appointments, the doctor’s name and group practice name are also requested.

Neighbor Ride Rate Schedule

Neighbor Ride’s fees are determined by the one-way distance, per Google Maps, between the pick-up location and destination. See at right for the rate schedule. **If your income is limited, you may be eligible for subsidized rides. Please call the Neighbor Ride office for more information or to request an application.**

One-Way Mileage	Roundtrip Fee
Under 2 miles	\$6.00
2 – 3.99 miles	\$8.00
4 – 6.99 miles	\$10.00
7 – 9.99 miles	\$15.00
10 – 14.99 miles	\$20.00
15 – 19.99 miles	\$25.00
20 – 35 miles	\$35.00

What is Neighbor Ride’s Inclement Weather Policy?

To ensure the safety of our drivers and passengers, either the driver or the passenger may cancel a ride by calling the Neighbor Ride office. In questionable weather, even if the driver is willing to drive, he/she will contact the passenger to confirm that the ride is still needed. Payments for cancelled rides are refunded by crediting passengers’ accounts.

HOLIDAY OBSERVANCES

Below is a chart depicting Neighbor Ride’s upcoming holiday schedule. Note that these holiday observance dates, like Sundays, do NOT count towards the required three business days-notice needed when scheduling rides. Please try to plan ahead and allow extra time when scheduling rides during weeks with holidays.

Holiday Observance	Day	Date	Office Open?	Rides Available?
Presidents Day	Monday	Feb 15, 2016	No	No
Memorial Day	Monday	May 30, 2016	No	No
4th of July	Monday	July 4, 2016	No	No
Labor Day	Monday	Sept. 5, 2016	No	No

Did You Know? - Medical Assistance/HealthChoice Transportation Program

The Medical Assistance/HealthChoice Transportation Program provides transportation to and from medical appointments for individuals with Medical Assistance (MA).

Eligibility

- This transportation should only be used as a LAST RESORT. It is a scheduled, shared ride program for transportation to medical appointments during normal business hours.
- You MUST be covered by Medicaid and have an active Medical Assistance (MA) number
- You must not have any other way to get to the appointment for which you are requesting transportation

Call 1-877-312-6571 between the hours of 8 am and 3 pm, Monday through Friday, to learn more. All new clients will be subject to a screening process to determine eligibility.

Join us in thanking the following for their generous support.

Visionary (\$5,000 and above)

Coalition of Geriatric Services (COGS)

Benefactor (\$2,500 to \$4,999)

Apple Ford Lincoln

Cheshire Consulting Group, LLC

Howard County General Hospital: A Member of
Johns Hopkins Medicine

Right at Home – In Home Care

SunTrust Bank Foundation

Patron (\$1,000 to \$2,499)

ezStorage

Lorien Health Systems

Rotary Club of Columbia/Patuxent

Shelter Properties, LLC

Tino's Italian Bistro

Unitarian Universalist Congregation of Columbia

Partner (\$500 to \$999)

Being There Senior Care

Corporate Office Properties Trust

Katkow Dentistry, LLC

Kiwanis Club of Ellicott City

Mid Maryland Triathlon Club

Talbots

The Vertical Connection

Walmart Foundation

Friend (\$150 to \$499)

Amazon Smile

Columbia Smiles Family Dentistry

Commercial Insurance Managers

EPIK Home Group - Keller Williams Realty

Giant Food

Howard Community College

James Ferry Photography

The Kaplan Hearing Center

Kittamaqundi Community Church

Let's Move, LLC

The Mall in Columbia

Union Jack's

UNO Pizzeria & Grille

Whole Foods Market Columbia

Donors

Karen Gatzke, Realtor - Coldwell Banker – Catonsville

Glenwood 50+ Center Council

GoodSearch/Shop

Howard County Office on Aging

Paypal Giving Fund

State Farm Insurance – Dave Lerer

Grantors

Cloudbreak Foundation, Inc.

Judith & Edwin Cohen Foundation

Columbia Association

Community Foundation of Howard County

S.L. Gimbel Foundation Advised Fund at The
Community Foundation – Inland Southern California

Howard County CSP

ITNAmerica

MTA - Senior Rides Program

United Way of Central Maryland

The Harry & Jeanette Weinberg Foundation