Neighbor Ride
Volunteers Drive - Seniors Thrive ®

**5570 Sterrett Place
Suite 102
Columbia, MD 21044**

The Rider

Connecting Howard County

Neighbor Ride's Annual Giving Campaign is underway! Your support will make it possible for us to continue to help local seniors remain active, independent, and connected to the community.

To donate, simply send a check to 5570 Sterrett Place – Suite 102, Columbia, MD 21044 or contribute online at www.neighborride.org. You can also designate all or part of a United Way gift to Neighbor Ride. Our Combined Federal Campaign number is 90968. For private sector campaigns, use 7765 to designate Neighbor Ride.

IRA Charitable Rollover Gifts
A tax smart way to make a difference

The IRA Charitable Rollover provision of the Internal Revenue Code allows taxpayers, age 70 1/2 or older, to transfer up to $100,000 annually from their IRA accounts directly to qualified charities, like Neighbor Ride, without first having to recognize the distribution as income. These tax-free transfers from your IRA can also count against your Required Minimum Distribution (RMD). To qualify under the provision, the donated funds must be transferred directly by your IRA custodian to an eligible charity. Please consult with your advisor for more information and to determine if a Charitable IRA Rollover is right for you. If it is, and you would like to make a rollover gift to Neighbor Ride, simply provide the following information to your IRA custodian so the distribution can be made directly as required:

Charity Name: Neighbor Ride, Inc.
Tax Identification Number: 32-0123282
Address: 5570 Sterrett Place, Suite 102 – Columbia, MD 21044
Phone: (410) 884-7433

We're on the Web!
www.neighborride.org

- Learn More About Volunteering
- Donate Online
- Download Registration Packets and Information
- Request a Ride
- Make a Deposit into a Passenger Account
- Read about Neighbor Ride News and Upcoming Events

Handy Contacts

Neighbor Ride
410-884-RIDE (7433)
neighborride.org

The Volunteer Center Serving Howard County
410-715-3172
volunteerhoward.org

MD Access Point (MAP)
410-313-5980
marylandaccesspoint.info

HCPSS Public Information Office
(410) 313-6682

Policy Updates and Reminders

When to Use the Emergency Line

Please leave a message on the Emergency Line when the Neighbor Ride office is closed if:

- You need to cancel a ride scheduled to take place within the next 12 hours
- You were not contacted by your driver the night before your ride or two different drivers contact you regarding the same ride (Please remember to check your answering machine before calling)
- Your driver has not arrived at the scheduled time/place

Please do not leave messages that can be handled the next business day in the Emergency voicemail box. Non-emergency, after-hours calls may be left in Neighbor Ride's general voicemail box.

OFFICE HOURS: Monday–Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. – 1p.m.

What is Neighbor Ride's Inclement Weather Policy?

To ensure the safety of our drivers and passengers, either the driver or the passenger may cancel a ride by calling the Neighbor Ride office. In questionable weather, even if the driver is willing to drive, he/she will contact the passenger to confirm that the ride is still needed. If the ride is cancelled, the driver will contact Neighbor Ride.

If possible, the Neighbor Ride office will remain open to handle notification of cancellations. Payments for cancelled rides are refunded by crediting passengers' accounts.

Do you, or someone you know, have difficulty using the phone?

You could qualify for FREE assistive telephone equipment through the Maryland Accessible Telecommunications (MAT) program from Maryland Relay. The MAT program is designed to benefit Maryland residents who are Deaf, hard of hearing, DeafBlind, or are living with limited speech, mobility, or cognitive abilities.

Qualified individuals will work one-on-one with MAT program specialists to create personalized telecommunications solutions that fit their lives. Solutions can include:

- Text telephones (TTYs)
- Braille TTYs
- Captioned telephones
- Amplified telephones

- Tablet computers
- Ring signalers and more
- FREE training is also available upon request

To learn more, call or visit Maryland Relay online:

800-552-7724 | 410-767-6960 (Voice/TTY) | 443-453-5970 (Video Phone) | mdrelay.org

Requesting Rides   (Allow 3 business days when you schedule a ride.)

Call **410-884-7433**

OR

Visit **www.neighborride.org**, click on "Passengers," and then "Request a Ride" and fill out our online ride request form.

Request Day	First Available Ride Day
Monday	Friday
Tuesday	Saturday
Wednesday	Sunday or Monday
Thursday	Tuesday
Friday	Wednesday
Saturday	Thursday

OFFICE HOURS: Monday–Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. – 1p.m.

For example, if you need a ride on Friday, you must contact Neighbor Ride on Monday, before 2:00 p.m., to schedule. Phone or website requests made after 2:00 p.m. are not accepted until the following business day. When scheduling rides, passengers must provide the pick-up and appointment times, number and names of additional passengers, destination address and telephone number, and return trip time. For medical appointments, the doctor's name and group practice name are also requested.

Neighbor Ride Rate Schedule

Neighbor Ride's fees are determined by the one-way distance, per Google Maps, between the pick-up location and destination. See the chart on the right for the rate schedule. **If your income is limited, you may be eligible for subsidized rides. Please call the Neighbor Ride office for more information or to request an application.**

One-Way Mileage	Roundtrip Fee
Under 2 miles	$6.00
2 – 3.99 miles	$8.00
4 – 6.99 miles	$10.00
7 – 9.99 miles	$15.00
10 – 14.99 miles	$20.00
15 – 19.99 miles	$25.00
20 – 35 miles	$35.00

HOLIDAY OBSERVANCES

Below is a chart depicting Neighbor Ride's upcoming holiday schedule. Note that these holiday observance dates, like Sundays, do NOT count towards the required three business days-notice needed when scheduling rides. Please try to plan ahead and allow extra time when scheduling rides during weeks with holidays.

Holiday Observance	Day	Date	Office Open?	Rides Available?
Thanksgiving	Thursday	Nov 24, 2016	No	No
Black Friday	Friday	Nov 25, 2016	No	Yes
Christmas Eve	Saturday	Dec 24, 2016	No	Yes
Christmas	Sunday	Dec 25, 2016	No	No
Christmas Holiday	Monday	Dec 26, 2016	No	Yes
New Year's Eve	Saturday	Dec 31, 2016	No	Yes
New Year's Day	Sunday	Jan 1, 2017	No	No
New Year's Holiday	Monday	Jan 2, 2017	No	Yes
Martin Luther King, Jr. Day	Monday	Jan 16, 2017	No	Yes
Presidents' Day	Monday	Feb 20, 2017	No	No

Enjoy Free or Reduced Access to School Events With an HCPSS Senior Pass!

The Howard County Public School System (HCPSS) Senior Pass program is free and available to residents 65 years or older. Senior Pass holders enjoy free admission to high-school home athletic contests and music and dance performances, and half-price tickets to theater productions. Applications are available online at: http://www.hcpss.org/parents/senior-pass-program/ or by calling the HCPSS Public Information Office at: (410) 313-6682.

Join us in thanking the following for their generous support in FY2016

Visionary ($5,000 and above)
Coalition of Geriatric Services (COGS)

Benefactor ($2,500 to $4,999)
Apple Ford Lincoln
BFG Community Foundation, Inc.
Cheshire Consulting Group, LLC
Howard County General Hospital: A Member
 of Johns Hopkins Medicine
Right at Home – In Home Care
SunTrust Bank Foundation

Patron ($1,000 to $2,499)
ezStorage
Gift Card Giving
Lorien Health Systems
Rotary Club of Columbia/Patuxent
The Shelter Group
Unitarian Universalist Congregation of Columbia

Partner ($500 to $999)
Davis, Agnor, Rapaport, Skalny Attorneys at Law
Howard County Office on Aging
IdeaCrew
Katkow Dentistry, LLC
Kittamaqundi Community Church
Kiwanis Club of Ellicott City
Mid Maryland Triathlon Club
Tino's Italian Bistro
The Vertical Connection
Walmart Foundation
Way Station, Inc.
Western Howard County Senior Center Council

Friend ($150 to $499)
Amazon Smile
Bertucci's Italian Restaurant

Columbia Smiles Family Dentistry
Commercial Insurance Managers
Corporate Office Properties Trust
The Florence Bain Senior Council
Howard Community College
James Ferry Photography
The Kaplan Hearing Center
Law Offices of Janet L. Eveland Chartered
Let's Move, LLC
Kimberly Musser State Farm Insurance
Talbots
Union Jack's Columbia
UNO Pizzeria & Grille
Whole Foods Market Columbia
The Yungmann Group of Keller Williams Integrity

Donors
Ellicott City Senior Center Council, Inc.
B. Francis Consulting, Inc.
GoodSearch/Shop
North Laurel Senior Council, Inc.
Paypal Giving Fund
Towne Group

Grantors
Judith & Edwin Cohen Foundation
Columbia Association
Community Foundation of Howard County
S.L. Gimbel Foundation Advised Fund at The
 Community Foundation – Inland Southern California
 Howard County CSP
ITNAmerica
MTA - Senior Rides Program
United Way of Central Maryland
Harry & Jeanette Weinberg Foundation