

### **PRESIDENT'S MESSAGE**

I'm pleased to report that we've had another great year! Like every non-profit, we survive on the generous gifts of time, energy, and resources provided by volunteers, but at Neighbor Ride, we THRIVE because of them! We are so fortunate to have the best group of volunteers anywhere, because they have made it possible for us to steadily increase our capacity to serve Howard County's seniors at a time when demand for our services has been growing just as steadily, and sometimes even a little more rapidly.

Our community knows how wonderful our volunteers are, too. I'm happy to report that we were once again selected Best of Howard Charity/Non-Profit by the readers of Howard Magazine! Neighbor Ride was further honored in FY2013 to receive both the Community Foundation of Howard County's Casey & Pebble Willis Making a Difference Award and the Coalition of Geriatric Services (COGS) Partnership Award. COGS also again selected Neighbor Ride as a beneficiary of its annual fundraiser. We are so fortunate to have this ongoing partnership in service to Howard County's seniors.

In FY13 alone, we provided an astounding 15,242 trips for seniors in the community. Since beginning operations in November 2004, our volunteers have provided over 70,000 trips for passengers. An average of 14 new passengers registered each month in FY13 and a total of 71 new volunteers were recruited.

We've continued our business partnership with 1<sup>st</sup> Mariner Bank, which has enabled us to replenish our car door magnets – an essential tool in helping our seniors know that the driver serving them is a Neighbor Ride authorized driver; as well as our partnerships with The Arc Howard County, The Airport Shuttle and Winter Growth to supplement our transportation service. This year, we established a new partnership with The Mall in Columbia, which offers us the opportunity to educate the community about our service, and to recruit volunteers – a critical need for Neighbor Ride. Our other critical need is, of course, funding, and we are very fortunate to have a phenomenal group of grantors, sponsors and donors, many of whom have supported us from the beginning.

Looking forward, our attention will continue to be on keeping up with demand for our services. We are so fortunate to live in a county that has so much to offer and we want to be sure that local seniors continue to have access to the services and opportunities that add meaning and quality to their lives. We're especially grateful to members of the Ascend One EDGE Fund for their continued support in helping active seniors continue to volunteer in the county, and to our many volunteers who help make sure that seniors can get where they need to go, safely, on time, and at a reasonable cost.

As we have from the start, Neighbor Ride is committed to a future of improving the quality of life for Howard County's older residents by enabling them to remain mobile, active and independent.

On behalf of the Board of Directors, the incredible staff, our wonderful volunteer drivers and ride coordinators, and everyone connected to Neighbor Ride, I am proud to be associated with such a fine organization, and pleased to present you with this Annual Report.

Laurie Reuben President, Board of Directors

# **NEIGHBOR RIDE MISSION STATEMENT**

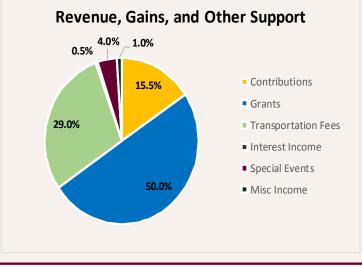
Neighbor Ride enhances the health and quality of life for Howard County's seniors by providing affordable, volunteer-based supplemental transportation.

FY2013 Statement of Activities

### **Revenue, Gains & Other Support**

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	Contributions	\$ 38,498
	Grants	123,540
	Transportation Fees	71,875
5	Interest Income	1,265
	Special Events	8,980
	Misc. Income	2,392
	Total Revenue, Gains & Other Support	\$246,550
	Expenses	
	Program Services	\$184,570
	Supporting Services	
	General & Administrative	35,540
	Fundraising	21,053
	Total Supporting Services	56,593
	Total Expenses	\$241,163
	Increase in Net Assets	\$ 5,387
	Net Assets at Beginning of Year	\$201,590
	Net Assets at End of Year	\$206,977





### HEALTH

*"I am very grateful for Neighbor Ride and its volunteers. Because of this wonderful service, I am able to regularly participate in my Parkinson's Disease exercise program."* 

### QUALITY OF LIFE

"Since I gave up driving, you have been my salvation. Your service has allowed me to be independent, and enabled me to continue taking my art classes. What a wonderful gift!"

### VOLUNTEERS

"My husband has been served by Neighbor Ride for a couple of years now - and this is the best group of volunteers ever. They are always prompt when picking him up and returning him home. He has the added issue of dementia and needs extra attention...the drivers lovingly assist him in every way...they are awesome!"

# Help NEIGHBOR RIDE continue to grow!

- Tell one new person about Neighbor Ride.
- Send us a note about how involvement with Neighbor Ride has changed your life.
- Consider a first-time financial gift or an increase in your giving.

### Please join Neighbor Ride in thanking the following for their generous support:

#### VISIONARY (\$5,000 and above)

**Coalition of Geriatric Services** 

#### **BENEFACTOR (\$2,500 - \$4,999)**

Howard County General Hospital: A Member of Johns Hopkins Medicine SunTrust Foundation

#### PATRON (\$1,000 - \$2,499)

Ascend One EDGE Fund Howard County Real Estate Million Dollar Club Rotary Club of Columbia-Patuxent Unitarian Universalist Congregation of Columbia The Shelter Group

#### PARTNER (\$500 - \$999)

Kiwanis Club of Ellicott City Mid Maryland Triathlon Club The Vertical Connection, Inc. Walmart Foundation

#### FRIEND (\$150 - \$499)

Audiology & Hearing Care, LLC Columbia Smiles Family Dentistry - Dr. David Halpern The Columbia Bank Corner Stable Columbia, Inc. Corporate Office Properties Trust Evergreens at Columbia Town Center Giant Food Habitat America, LLC Howard County Chiropractic Spine & Sports Rehabilitation, LLC Law Offices of Janet L. Eveland Chartered Lawrence Katkow, DDS Maryland Spine & Sports Medicine Strategic Wealth Management Group - Shaun Eddy Union Jack's of Columbia

#### DONOR

Boscov's Department Store The Cleaning Authority GoodSearch Law Offices of Robert L. Fila Owen Brown Village Board St. John the Evangelist Roman Catholic Church

#### **IN-KIND DONOR**

1st Mariner Bank Lakefront 17, LLC Law Offices of Janet L. Eveland Chartered Let's Move, LLC The Mall in Columbia

#### GRANTOR

The Columbia Association Community Foundation of Howard County Horizon Foundation Howard County Community Service Partnership Judith & Edwin Cohen Foundation MTA - Senior Rides Program United Way of Central Maryland

#### **COMMUNITY PARTNER**

The Arc Howard County Central Maryland Regional Transit Howard Community College Howard County Library System Howard County Office on Aging Howard County Office of Transportation Howard County Public School System The Volunteer Center Serving Howard County

### **Individual Donors**

Chrystie Adams Mary Agee Chris & Ralph Albano Madeline Albright Louis Amster Barbara Anderson Judith Anderson **Kirsten Anderson** Mary Anderson Sue & Roy Appletree L. Earl Armiger Vivian Bailey **Rosie Baines** Maud Barclay Catherine Barth Mae Barth Lillian & Don Bauder Charitable Fund Dan Beard Audrey Benford Pauline Biederman Pearl Bogas Laurie & Bob Bokulic Joy & Brian Boy Alla Bravy Pat & Buddie Bruce Joan Burkart Joe Burkert Ann & Jeffrey Burt Jill Bussey Susan Buswell Carmelita & Bonifacio Cabunoc, Jr. **Betty Caldwell** Carolyn Capizola Emerita Caputo Whittney & Andy Carmer Patrice & Michael Cerwonka Deepak Chadha **Gustave Chesler** Eileen Chubb Eileen Clegg

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"Although no longer driving, I have regained my independence thanks to Neighbor Ride."

# **BOARD OF DIRECTORS**

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Phyllis Madachy - Vice President

Bill Howard - Treasurer

Andy Carmer - Secretary

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Jan Eveland	
Beverley Francis-Gibson	
Barbara Greenfeld	
Adam Joss	
Sibyl Malatras	

Bob Martin Mary McGraw Joseph Murray Jim Perez Sharon Rossi Andy Wakshul

# SPECIAL ACCOMPLISHMENTS

172 New Passengers - 71 New Volunteers17,995 Hours of Volunteer Service Provided15,242 Trips Completed





Coalition of Geriatric Services Partnership Award

The Community Foundation of Howard County - Casey & Pebble Willis, Making a Difference Award

Best of Howard - Charity/Nonprofit



Great NonProfits Top-Rated Award





NEIGHBOR RIDE, INC. 5570 Sterrett Place, Suite 102 - Columbia, MD 21044 www.neighborride.org