

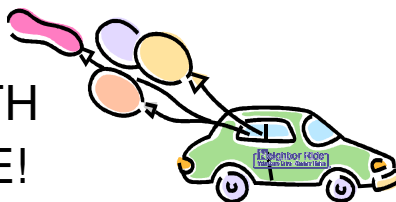


# THE RIDER

8950 Route 108, Suite 115 — Columbia, MD 21045

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## YOU CAN NOW RIDE MORE WITH NEIGHBOR RIDE!



When Neighbor Ride first opened its doors in 2004, a limit of ten rides per month for each passenger was put into place to ensure that the most pressing transportation needs of many could be met by our then-small team of volunteers. We are proud to announce that an increase in the maximum number of monthly rides for passengers can now be reliably accommodated thanks to the steady growth of our volunteer driver team.

Effective June 1, 2009 passengers may request up to 12 rides per month.

### **The Neighbor Ride Staff**

Brad Closs, Executive Director

Colleen Konstanzer, Community Outreach Coordinator

Rosemary Noble, Volunteer Coordinator

## SENIOR VOLUNTEER INITIATIVE

Older members of our community often provide the perfect blend of time, talent and experience to meet the ever-growing volunteer needs of local non-profit organizations and educational programs. Frequently, the only roadblock to getting seniors more involved in volunteer activities is a lack of affordable and reliable transportation options.

Through generous support from the Ascend One EDGE Fund, Neighbor Ride will continue to offer 1/2 price rides for older adults seeking transportation for volunteer activities.

For more information about local volunteer opportunities, call the Volunteer Center Serving Howard County at 410-715-3172. Once you've found the perfect match, call Neighbor Ride at 410-884-RIDE (7433) to schedule your rides.

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## We're on the Web!

[www.neighborride.org](http://www.neighborride.org)

- ◆ Donate Online
- ◆ Download Registration Packets and Information
- ◆ Inquire About Volunteering
- ◆ Read about the latest Neighbor Ride news

## HANDY NUMBERS

### Neighbor Ride:

410-884-RIDE (7433)

### Howard County Office on Aging- MD Access Point

410-313-5980

### Volunteer Center

### Serving Howard County:

410-715-3172



# Policy Updates and Reminders

## When to Use the Emergency Line

*Please leave a message on the emergency line when the Neighbor Ride office is closed if:*

- ◆ You need to cancel a ride scheduled to take place within the next 12 hours
- ◆ You were not contacted by your driver the night before your scheduled ride
- ◆ Your driver has not arrived at the scheduled time

***Please do not leave messages that can be handled the next business day in the Emergency voicemail box.***

**OFFICE HOURS:** Monday - Friday, 9 a.m. - 2 p.m.

## The Good Neighbor Fund

### ***Are You Eligible for No-Cost Rides?***

Neighbor Ride is committed to decreasing isolation and improving the quality of life for **all** Howard County seniors, regardless of their ability to afford its modest transportation fees.

If your income is limited, you may be eligible for no cost rides, made available through Neighbor Ride's Good Neighbor Fund.

Please call Maryland Access Point (MAP) at 410-313-5980, to see if you qualify for this no cost transportation. You may also call the Neighbor Ride office for more information about utilizing or contributing to the Good Neighbor Fund.

## **Please Remember- Extra Stops Must be Scheduled in Advance**

While we are happy to accommodate a brief stop on the way to or from a passenger's primary destination, this stop must be included when the original ride request is made. To avoid potential schedule conflicts, Neighbor Ride's drivers are not permitted to make unscheduled stops.

## HOLIDAY OBSERVANCES

Below is a chart depicting Neighbor Ride's upcoming holiday schedule. Note that these holiday observance dates, like weekends, do NOT count towards the required three business days notice needed when scheduling rides. Please try to plan ahead and allow extra time when scheduling rides during holiday seasons.

<b>Holiday Observance</b>	<b>Day</b>	<b>Date</b>	<b>Office Closed?</b>	<b>Rides Available?</b>
Memorial Day	Monday	May 25, 2009	Yes	No
4th of July Observance	Friday	July 3, 2009	Yes	No
Labor Day	Monday	Sep. 7, 2009	Yes	No

## CALLING TO SCHEDULE RIDES

<b>Call Day</b>	<b>First Available Ride Day*</b>
Monday	Friday
Tuesday	Saturday, Sunday or Monday
Wednesday	Tuesday
Thursday	Wednesday
Friday	Thursday

\* The first available ride day is adjusted when holiday observances fall on a weekday. For instance, if calling for a ride the week of Labor Day, passengers must allow an extra weekday when determining the first available ride day. (e.g. Call on Friday before Labor Day - first available ride day is Friday after Labor Day)

## Free Assistive Telephone Equipment

The Maryland Accessible Telecommunications (MAT) program provides a wide assortment of free assistive telephone equipment to qualified Maryland residents who find they are no longer able to use the telephone as they once did. There are many devices available such as amplified or captioned telephones, Braille and standard TTYs, hands-free phones or memory dialers. Customers receive a free assessment to determine the best telephone for their needs; and equipment training and installation can be provided at no cost. To be qualified for MAT, you must:

- Be a Maryland resident
- Be receiving disability benefits (or can prove a limited income)
- Have difficulty using a standard telephone due to a disability
- Have landline telephone service in your home

It's easy to apply to the MAT program. You can call their office at 1-800-552-7724 or visit their website ([www.mdrelay.org](http://www.mdrelay.org)) for an application and additional information.



*Save the Date!*

The 4<sup>th</sup> Annual COGS Casino Night Fundraiser, benefiting Neighbor Ride and the Vivian Reid Community Fund, is scheduled for Saturday, November 14<sup>th</sup> at the Bain Center.

### THOUGHTS ON LEGACY GIVING...

Throughout life, we all benefit from the spiritual, financial or physical assistance of others. This support may come from any number of sources, including, for example, religious congregations, schools and colleges, and nonprofit organizations dedicated to helping those in need.

Legacy gifts are a way to make financial contributions to the future of the organizations that have made a meaningful difference in your life. By making bequests, you can continue to support these groups and ensure that their services remain available to others in your community. You need not be wealthy to make a legacy gift. Charitable bequests, both large and small, are vitally important to the long-term health of your chosen charities.

Depending on current tax laws, leaving gifts to charities in your will may also significantly reduce the estate tax burden on your heirs. As such, these contributions require careful consideration and experts recommend you discuss them with your family members and professional advisors.

Should you choose to include Neighbor Ride in your estate plans, please provide your attorney with the following:

**Legal Name:** Neighbor Ride, Inc.

**Address:** 8950 Route 108, #115 - Columbia, MD 21045

**Tax ID #:** 32-0123282

Neighbor Ride, Inc. is a tax-exempt organization under section 501(c)(3) of the IRS Code