



THE TRANSPORTER

November-December 2011

www.neighborride.org

Volume 7 Number 11

PASSENGERS' COMMENTS

"I want to thank you for providing this excellent service. My daughter and I moved to Columbia for its schools and discovered there are also excellent programs here for the aged and disabled. In my view your program tops the list of such services and I have heard of nothing comparable anywhere in this country. Sometimes I feel I must have used every driver on your roster but I continue to get a mixture of old and new ones; this bodes well for a program dependent upon volunteers. Your volunteers are wonderful-capable, friendly and interesting. I'm often reluctant to see the trip end. Keep up the good work!" BP

Statistics November

1250 = Number of Trips
 210 = Ride Coordinator Hours
 7 = No driver rides
 11 = New Passengers

Orientation Dates

Wed., Dec. 14-6:00 p.m.
 Fri., Jan. 13-9:00 a.m.
 Wed., Jan. 25-6:00 p.m.

Welcome New Volunteers

Meg Clarke
 Jodi Conti
 Sue Decker
 Jane Dembner
 Robyn Gold
 Susan Goldman
 Victoria Hairston
 Brenda Joyner
 Ron Mayer
 John Morris

Record Set for the Month

November marks another milestone for our service. We completed 1250 trips despite a one day closure for the Thanksgiving holiday. Congratulations to each of you! It's you, our valued volunteers, who make the trips happen each month by driving and/or working in the office. We commend your dedication and tolerance of our emails for Last Resort All Calls, Daily All Calls, sometimes Emergency All Calls, and mostly for the caring service delivery to Howard County seniors. One passenger wrote *Neighbor Ride is unique in the country. He applauded your volunteerism in heartfelt words (see Passenger Comment for the quote). What will the New Year bring to Neighbor Ride? We hope continued service from each of you as well as many more volunteers to carry out our mission. You are making a difference in our community and we thank you.*

Reminders to drivers:

- Always read the ride details carefully
- If you can take one part of the ride, please call the office or email information@neighborride.org to let us know
- Call or email if you have a concern about the passenger that was not included in the trip details
- Remember to send the dates you are away, to avoid emails during that time
- Abbreviations you may see:
 - FC= from client (for one way rides or rides shared by two drivers)
 - FD= from destination
 - HSV=high step vehicle
- Thank you for all you do!



Miles of Smiles

They arrived! We now have license frames with our logo available to each of you at no cost. Please stop in the office for yours and help us promote Neighbor Ride in the community. Office hours are 9-3pm Monday-Thursday, Friday 9-2pm, Saturday 10-1pm.

