



# THE TRANSPORTER

March 2011

www.neighborride.org

Volume 7 Number 3

## PASSENGERS' COMMENTS

### Last month a passenger wrote...

*...our Ride Coordinators are "always courteous, friendly, helpful" and "Neighbor Ride is a wonderful service and I appreciate it very much. Thank you."*

## March Stats

**883= Number trips**

195= Ride Coordinator hrs

64= Admin office hrs

2= No driver rides

15= New registrants

## Orientations:

April 7 10 am  
April 27 6 pm

## Welcome to these new volunteers:

Brenda Allen  
Anne Berkowitz  
Kelly Green  
Barbara Gumpert  
Rick Kahn  
Sue Macheel  
Terri Porter  
Shannon Reed  
Paula Schultz  
Beth Schwartz  
Chuck Sherman  
Lonnie Wornom

## Kindly Let us Know If...

- Your contact information changes
- You are on vacation
- You change your preferred method of contact
- You may have concerns about a passenger that may have indicated follow-up is needed
- You can do one way of a ride from the All Call or Last resort emails, call the office or send an email to [information@neighborride.org](mailto:information@neighborride.org)

## Also

- Remember to read all notes in trip details
- Please refer to passengers by name when leaving phone messages for RC's
- Last minute rides must be assigned before noon
- Let us know when a passenger cancels
- No need to respond to reminders
- Please wear your name tags when driving
- Put magnet on car
- Keep cell phone turned on during a ride

## When to Use the Emergency Line

- After 2pm or when office is closed
- If you need to cancel an assigned ride the same or following day
- If there is an emergency during the trip after calling 911

*Passenger waiver statement "In the case of a medical emergency, I understand that the driver is instructed to call 911 and follow the directions that 911 personnel provides."*

## Enter the "Refer a Friend" Contest

- for each friend or family member you refer who attends orientation, completes the application process and takes 2 rides before June 30, your name will be entered in a drawing
- you may win a \$25.00 Clyde's gift certificate

**Thanks for attending the Annual Volunteer Training**