

THE TRANSPORTER

June 2009

www.neighborride.org

Volume 5 Number 6

PASSENGERS' COMMENTS

"The drivers are very courteous and helpful as I use a cane." ET

"I need them (NR drivers)- there is nobody to drive me anywhere." NY

"All of the drivers are very patient, courteous, and dedicated people. God bless Neighbor Ride and their staff." HB

"Thanks to Neighbor Ride I reach my work office on time and every day." PB

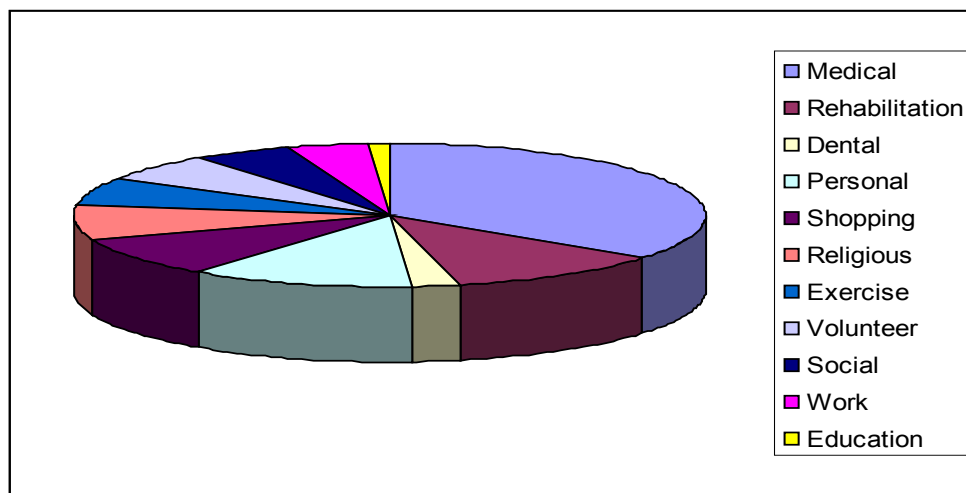
"They (drivers) are on time, and I feel very comfortable with them. They are very considerate of us." PV

"It (Neighbor Ride) is a wonderful service and I always enjoy talking with my driver. All such nice people." NS

"Keeps me going when family not available. Many thanks!!!" MM

"Ride Coordinators are very polite and helpful." DS

From the Director.....



This month, I thought that you might be interested in where you are taking our passengers. For this fiscal year to date, the rides are split 51/49% non-medical and medical including rehabilitation and dental. (Starting with medical at 12 o'clock, proceed clockwise to match the key with the chart.) 20% of the rides are personal and shopping. It is easy to see that you are fulfilling our mission of decreasing isolation and improving the quality of life for our passengers. With our recent high monthly ride completion rates and expansion to 12 rides per month per passenger we will continue to ensure that seniors in Howard County get where they want to go. Thanks for making it all possible.

Brad

Let Us Know.....

Two volunteer drivers suggested business cards to hand passengers with driver's name and cellphone number. One driver, Ray Cole, designed his own cards which he hands passengers to use when they are finished their medical appointments. Ray says these work well and eliminate waiting time for either driver or passenger. Samples are attached on the third page.

Please send an e-mail to volunteer@neighborride.org if you would like to have a template for printing your own business cards at home.

PICNIC TIME!!

Our Mission

Neighbor Ride will decrease isolation and improve the quality of life for Howard County's older residents by providing a reasonably priced, reliable, supplemental transportation service which utilizes community volunteers and resources.

May Stats

9= Rides cancelled,
no driver found

504=Number trips

386= Driver hours

164= Ride Coordinator
hours

Orientation dates:

June 3, 10 AM
June 17, 6 PM

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Visit us on the web at:
<http://www.neighborride.org>

Coordinator's Corner

We're excited about seeing you at the family picnic for you, our dedicated Neighbor Ride volunteers, on June 7 at Centennial Park, Pavilion D from 4-7pm. If you have not had a chance to RSVP, please do so. We need a final count for the picnic. Also, plan to come early and participate in Healthy Howard Day from 10-4pm. This is our first time to use Centennial Park which has many family activities available. Thanks to volunteer driver, Diane Tollick, for helping with the planning. There will be door prizes as well!

This month database revisions have continued and notebook with driver availability lists is now in the database to match passengers and drivers. Please remember to let us know of any changes in your schedule and driving availability to keep our data current.

It's almost parade time again! Last year we participated in three Howard County July 4th parades with the wonderful response from you, our drivers. If you are interested in driving your vehicle in either the Longfellow or River Hill parades, or in riding in a Neighbor Ride car, please let me know. This is a fun way to show Neighbor Ride's presence in the county. We'll supply the treats, flags, and business cards.

There's a 5th birthday celebration committee that's very busy. November is Neighbor Ride's birthday month so stay tuned for details!

Rosemary



Summer Volunteers Needed....Teens Welcome

We have two projects needing a minimum of 10 hours commitment this summer. One involves scanning documents to a computer. The second involves designing and creating monthly public service announcements to recruit passengers and volunteers. If you are interested or know of someone who may be willing to work on either of these please call Colleen or Rosemary or e-mail volunteer@neighborride.org

PICNIC TIME!!