



PASSENGERS' COMMENTS

"I have only recently enrolled with Neighbor Ride, so believe it will be very helpful in the future."
MW

"I can always count on Neighbor Ride." MV

"The benefit of this service is beyond measure. I appreciate the program and the caring of all of the volunteers." EP

"I have one son who lost time at work to take me places and now I use Neighbor Ride for which I am so thankful." LM

"It makes it possible for me to remain where I live as there isn't any public transportation here and I don't drive." LW

"I appreciate the efforts (of the Ride Coordinators) to get my rides." MA

"Super service in every way."
MB

"Keep doing what you're doing..." MJ

"Your drivers are very helpful and pleasant. Thank you for being there when I needed you."
HG

From the Director

This time each year, we have the opportunity to reflect on our accomplishments for the past fiscal year while looking forward to the new fiscal year which starts July 1st.

During FY10, you have coordinated and provided almost 8000 trips for Howard County Seniors – a 33% growth over last year. The combined dedication of Ride Coordinators and Drivers has resulted in Neighbor Ride's ability to deliver 99% of the requested rides.

Neighbor Ride celebrated our 5th anniversary and the commitment of our volunteers has been recognized by The Horizon Foundation, Howard County Commission on Aging, the readers of Howard Magazine, Home Instead Senior Care, The Maryland State Delegation, the Governor's office and The Beverly Foundation.

We made significant improvements to our Ride Match database and office processes which have helped facilitate the growth in trips. We will also continue investing in our database to further simplify the process of identifying drivers and signing up for rides.

Our #1 priority for FY11 will be adding volunteers to support the big growth in demand. June has been a particularly difficult month with a record number of rides cancelled because we could not find a driver. Please mention Neighbor Ride volunteer opportunities to your friends. You are one of our best sources for referring new volunteers.

Thank you for all that you have done. We greatly appreciate your many hours of service and look forward to a new year keeping seniors connected to the community.

Brad

Health Action Award Presented to Neighbor Ride

Every year, the Horizon Foundation honors individuals and organizations that have made significant contributions to community health and wellness. We are proud to announce that Neighbor Ride is one of this year's winners of the Foundation's Health Action Award. Congratulations and thanks to our wonderful volunteers for all they have done to earn this recognition!



Horizon Foundation Board of Trustees member, Pamela Mack, presents a 2010 Health Action Award to Neighbor Ride Executive Director, Brad Cross.

Our Mission

Neighbor Ride will decrease isolation and improve the quality of life for Howard County's older residents by providing a reasonably priced, reliable, supplemental transportation service which utilizes community volunteers and resources.

June Stats

749 = Number trips

257 = Ride Coordinator hrs

59 = Vol office hrs

11 = Canceled rides; no driver

28 = New registrants

July Orientations:

July 2 at 10 am

July 21 at 6 pm

Welcome Our New Volunteers:

Gina Eichman
Kelly Felix
Maipaz Felix
Elaine Masker
Christine McKevitt
Charles Rattley
Lucy Walker

NEIGHBOR RIDE

8950 Route 108
Suite 115
Columbia, MD 21045
410-884-RIDE (7433)

Coordinator's Corner.....

It's time for another important American holiday...July 4th. Watch for our Neighbor Ride entry in the River Hill July 4th Parade....many thanks to Carol Jackson, our p/t bookkeeper and her husband for representing us. Enjoy your celebrations!

Neighbor Ride is "catching on" in Howard County! This month marks the largest number of new passenger registrations and the third highest number of trips EVER! None of this would be possible without YOU! Our volunteers are the heart of this organization and we realize daily the impact each of you makes to our seniors by offering a ride.

Over the summer we will be restocking our Neighbor Ride polos and adding a new item, a long sleeve tee shirt. If you are interested in either of these items, the cost remains \$5.00 with proceeds going to our Good Neighbor Fund.

Hope to see all of you at our Volunteer Family Picnic on August 22 at Kiwanis Park. We'll have the bestbarbeque, A/C, door prizes, and entertainment. Plan to bring your family to this annual event!

Happy summer!

Rosemary

Spotlight on Neighbor Ride Volunteer Driver....Roy Appletree

This month Roy received the "Unsung Hero" award by Leadership Howard County for his behind the scenes work to serve the community while recognizing that service is its own reward.



In addition to his involvement with Leadership Howard County, a number of other activities that contribute to Roy being Leadership's "Unsung Hero" include: ACS Public Policy Co-chair 2009 to present, Prepare for Success coordinator, Neighbor Ride Volunteer, ACS representative to the Howard County Chamber's legislative committee; Economic Development Authority strategic planning process, ACS Convener of Full Spectrum Housing Coalition for the past 2.5 yrs. Also, as FIRN's Executive Director from 2003 to 2007, Roy strengthened the agency's reputation and credibility while advocating for those serviced by FIRN.

Since January 2006 Roy has been a Neighbor Ride volunteer. His wife, Sue, is also a Volunteer Driver and Tuesday Ride Coordinator. Congratulations and appreciation to both Roy and Sue for their service in Howard County and the time they give to Neighbor Ride.

Reminder of when to use the Emergency Line.....

-after normal business hours when you need to cancel an assigned ride for the following day
-to report an incident involving a vehicular accident when acting as a Neighbor Ride driver
-to report any injury to the passenger or yourself when acting as a Neighbor Ride volunteer