

THE TRANSPORTER

April 2010

www.neighborride.org

Volume 6 Number 4

PASSENGERS' COMMENTS

"All the drivers have been great. Keep up the great work." VP

"We are very thankful for your help."

"I genuinely appreciate the services and the drivers' punctuality." CH

"We depend on your service; it helps greatly with our limited mobility." W and H B

"Many thanks to the staff and all the volunteers." DP

"Great service; professional always; your system works well." SND

"The Ride Coordinators are very polite and professional. It is good to be with a reliable transportation option." SP

"Your service has helped eliminate some of my stress. Thanks!" JR

"I have discovered a great aid in helping me get around in the future." EG

March sets a new record

839 trips!



Here are the details:

Number of unique passengers:	127
F]XY'7ccfX]bUhc f' Hours:&(\$
Number Ride Coordinators:	16
Destinations:	51% medical
Volunteer'8f]j Yf hours: 1,096

Congratulations to...

Congratulations to Neighbor Ride Volunteer Driver Carol Filipzak who was recently inducted into the Howard County Women's Hall of Fame. Carol has given over four decades of service to organizations in Howard County, focusing on the areas of planning and zoning, affordable housing, transportation, the environment, and services for the aging.

Since g\Y'ghUfhYX']b &\$\$) ž' Carol 'Ug been volunteering with Neighbor Ride and continues to be an active driver. She is shown in the photo taking one of our passengers, Mr. Tabinowski, to a medical appointment.



Many thanks to Carol for the service you have given and continue to give to the Howard County community!

Our Mission

Neighbor Ride will decrease isolation and improve the quality of life for Howard County's older residents by providing a reasonably priced, reliable, supplemental transportation service which utilizes community volunteers and resources.

March Stats

839 = Number trips

240 = Ride
Coordinator
hrs

85 = Vol office hrs

0 = Canceled; no
driver

15 = New
registrants

Orientation dates:

May 14, 10 am

May 19, 6 pm

Welcome Our New Volunteers

Debbie DiBattista

JoAnne Elms

Marcia & Dennis
McAdoo

Kara Rice

NEIGHBOR RIDE

8950 Route 108
Suite 115
Columbia, MD 21045
410-884-RIDE (7433)

Coordinator's Corner.....

Our home Spring project this year was replacing carpeted family room flooring with hardwood. I was project coordinator, shopping for wood to match our other floors and scheduling the contractor. Discouraged at the big box stores to learn a special order was needed, I remembered **Vertical Connection's (VC)** offer to volunteers: both a customer discount and a contribution to Neighbor Ride. By Monday I knew exactly what I needed and stopped by **VC** to pick up sample flooring to keep overnight. On Tuesday I returned the samples and placed the order. Adam said this flooring was being shipped from Asheville, NC and most likely would be in by Thursday. Thursday was too late to schedule the contractor for the following week since the new flooring has to acclimate to the room for 3-4 days prior to installation. I accepted that the floor would not be installed until the end of the month.

Wednesday Adam called to say the flooring was in! I started hauling 3 boxes/trip in my Honda until the entire purchase was in our house, called the contractor who arrived the following Tuesday and completed the job on Wednesday. It was exactly 8 days from placing the order to installation. **Vertical Connection** staff could not have been nicer or more helpful. The following Wednesday, Neighbor Ride received a check from **VC** for their contribution (5%) of my purchase.

If you have a flooring or window treatment project planned for the future, check out **Vertical Connection** on Rumsey Road and identify yourself as a Neighbor Ride volunteer. Their partnership to provide a discount and a donation has been extended indefinitely. They are a great local business and both the customer and Neighbor Ride benefit.

Thank you to all who responded to the Annual Training notices. One hundred six volunteers attended both sessions. This is one more example of our volunteers' dedication.

Happy Volunteer Month,

Rosemary

Mark your calendars for these 2010 dates and support Neighbor Ride....

May 26th-Destination Maple Lawn 20% donation for purchases at Looney's Pub and special events from other merchants

June 4th-Here's to the Good Life! The Good Life Market in Ellicott City will host a unique social event fundraiser for Neighbor Ride (6-9 p.m)

June 20th-Tri-Atholton Kids Triathlon: Neighbor Ride will partner with the Atholton Swim club to support this event for children ages 5-17 years old; volunteers needed. Contact Colleen: community@neighborrideride.org

October 3rd-Handcrafted Jewelry Show and Sale, Hawthorn Center in Village of Hickory Ridge

